

DETACH AND SAVE TOP PORTION WHILE AWAITING WARRANTY VALIDATION

For reference, your O'Hair Job # is _____

Please allow 3 weeks for validation and delivery of Warranty Certificate.

In the event of any delay, please contact O'Hair Shutters at **800-582-2625** or email **warrantydept@ohair.com**.

Be sure to have your O'Hair Job Number available.

Dealer Name: _____

Side Mark: _____ O'Hair Job #: _____

The following questions are used to certify the customer satisfaction rating of your Millwork by O'Hair™ dealer.

No personal information will be shared with anyone other than your Millwork by O'Hair™ dealer.

Concerning your shutter purchase, please tell us, as a percentage from 0% to 100%, how satisfied you are with...

The professionalism of dealer's sales people (i.e. courtesy, knowledge)? _____ %

The promptness of the installation (installed when promised)? _____ %

The professionalism of the installer (courtesy, neatness, etc.)? _____ %

The proper fit of the installation (panel layout, rail alignment, accuracy, etc.)? _____ %

The operation of the shutters (i.e. panel folding/closing, tilting of louvers, etc.)? _____ %

The quality of the finish (smoothness, color accuracy, proper sheen)? _____ %

Would you buy from this dealer again and/or recommend them to a friend? ☐ Yes ☐ No

Please check appropriate box and sign ☐ Homeowner ☐ Builder ☐ Designer Signature



THANK YOU FOR TAKING THE TIME TO FILL OUT THIS
BRIEF QUESTIONNAIRE

Please take a moment to make sure the following items are complete:

- The top portion contains your reference number and should be retained for your records •
- All questions have been answered •

Thank you for helping O'Hair Shutters, Ltd., as well as your Millwork by O'Hair™ dealer participating in this rating program, provide the highest in product quality and customer service.



THE HOMEOWNER'S TRANSFERABLE LIMITED WARRANTY™

“for the life of the home or the life of O’Hair Shutters, Ltd...”



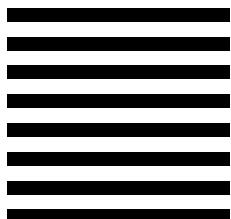
Homeowners must complete a brief questionnaire (see questionnaire on reverse) to validate the Homeowner’s Transferable Limited Warranty™. The Millwork by O’Hair™ dealer from whom you received this information participates (via the questionnaire) in the “Homeowner Rated” program and is identified by displaying the “HR” emblem.



O’HAIR SHUTTERS, LTD
PO BOX 2764
LUBBOCK TX 79408-9917

POSTAGE WILL BE PAID BY ADDRESSEE

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT 84 LUBBOCK TX



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



PO Box 2764 Lubbock, TX 79408-9917

MILLWORK BY
O’Hair™